

NHPUC No. 7 – WATER
Superseding NHPUC No.6-Water

NHPUC TARIFF NO. 7- WATER

LAKES REGION WATER COMPANY, INC.

TARIFF

FOR

WATER SERVICE

IN

THE STATE OF NEW HAMPSHIRE

Dated: _____

Issued by: _____

Thomas A. Mason

Effective: _____

Title: President, Lakes Region Water Company, Inc.

Authorized by Docket No. _____ NHPUC Order No. _____ Dated _____

TABLE OF CONTENTS

Service Area 3

Definitions 4-6

Terms and Conditions

- Initiation of Utility Service 7
- Main Extensions 7
- Service Pipe and Customer Service Pipe 8
- Pipes and Fixtures 9
- Hot Water Tanks 9
- Use of Water 9
- Cross Connections 9
- Restricted Use 10
- Stoppage and Damage 10
- Tampering 11
- Billing 11
- Deposit 11
- Service Charge 11
- Disconnection of Water Service 11
- Emergency Service 12
- Meters 12-13
- Penalty for Bad Checks 14
- Vacancy 14
- Availability Fee 14
- New Construction 14

Rate Schedule

- Consolidated Tariff Systems

 - General Service – Metered 15
 - Far Echo Harbor • Paradise Shores • West Point • Waterville Valley Gateway • Hidden Valley • Wentworth Cove • Pendleton Cove • Deer Run • Woodland Grove • Echo Lake Woods • Brake Hill
 - Waterville Valley Gateway Pool– Unmetered 16
 - General Service – Unmetered 17
 - Tamworth Water Works • 175 Estates • Deer Cove • Lake Ossipee Village • Indian Mound • Gunstock Glen
 - Dockham Shores Estates-- Metered 18

Dated: _____

Issued by: _____

Thomas A. Mason

Effective: _____

Title: President, Lakes Region Water Company, Inc.

Authorized by Docket No. _____ NHPUC Order No. _____ Dated _____

SERVICE AREA

The Company is authorized to provide Water Service subject to the provision of this Tariff and the laws and regulations of the New Hampshire Public Utilities Commission in the following service areas:

Three areas known as **Far Echo Harbor (FEH)**, **Paradise Shores (PS)**, **West Point (WP)**, in Moultonborough, Carroll County, New Hampshire; two areas known as **Waterville Valley Gateway (WVG)**, **175 Estates (175E)** in Thorton, Grafton County, New Hampshire; one area known as **Hidden Valley (HV)** located in part Wolfeboro and in part Tuftonboro, Carroll County, New Hampshire; three areas known as **Wentworth Cove (WC)**, **Pendleton Cove (PC)**, **Brake Hill (BH)** in Laconia, Belknap County, New Hampshire; one area known as **Deer Run (DR)** in Campton, Grafton County, New Hampshire; one area known as **Woodland Grove (WG)** in Conway, Carroll County, New Hampshire; one area known as **Echo Lake Woods (ELW)** in North Conway, Carroll County, New Hampshire; one area known as **Tamworth Water Works (TWW)** in Tamworth, Carroll County, New Hampshire; two areas known as **Deer Cove (DC)**, **Indian Mound (IM)**, in Ossipee, Carroll County, New Hampshire; one area known as **Lake Ossipee Village (LOV)** in Freedom, Carroll County, New Hampshire; two areas known as **Gunstock Glen (GG)**, Belknap County, New Hampshire; and **one area known as Dockham Shores Estates (DS)** in Gilford, Carroll County, New Hampshire.

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DEFINITIONS

- Application of Service- shall mean the form required by the Company from the Customer to initiate service for the Customers Place of Consumption: (2) to maintain service in the event of a change of ownership or occupancy; or (3) to provide additional Water Service to the Customer’s Place of Consumption.
- Arrearage- shall mean any amount due to the Company for Water Service which remains unpaid after the due date printed on the original bill.
- Availability fee- shall mean the minimum charge assessed for the availability to the customer of potable water available during time of discontinued use.
- Backflow- shall mean the flow of unwanted substances into the water distribution pipes of a potable supply.
- Backflow Prevention Device- shall mean a device that is designed to prevent the introduction of unwanted substances into the water distribution pipes of a potable water supply. Backflow Prevention Devices shall be required and approved by the Company as specified in its Backflow Prevention Program approved by the Department of Environmental Services. The cost of an approved Backflow Prevention Device required as a result of the Customer’s Water Service (e.g. irrigation or fire protection systems) shall be the responsibility of the customer.
- Branch/Tree Connection shall mean the division of or connection to a Service Pipe at any point before a Customer’s Place of Consumption. Branch or Tree Connections shall be prohibited except in unusual situations such as service to an apartment or to a condominium in strict accordance with specifications approved in writing by the Company. *See also Tandem Connection.*
- Bypass- shall mean any arrangement that permits water avoid or impair a meter, a pressure reducing valve or a backflow prevention device.
- Commission- shall mean the New Hampshire Public Utilities Commission.

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Title: President, Lakes Region Water Company, Inc.

Authorized by Docket No. _____ NHPUC Order No. _____ Dated _____

- Company- shall mean Lakes Region Water Co., Inc.
- Cross-connection- shall mean any actual or potential physical connection between a public water supply and a potential source of contamination that would allow water or contaminants to be drawn back into the water system.
- Customer of Record- shall mean any person, partnership, firm, association, corporation, tenant, governmental unit, or a subdivision of a municipality who has contracted for and is granted Water Service or who is responsible for payment of the Water Service, subject to this Tariff.
- Customer Service Pipe- shall mean the section of the Service Pipe which runs from the customer’s property line or the curb stop to the customer’s Place of Consumption and for which the customer is responsible in the event of leaks or other damage.
- Franchise- shall mean the right to conduct business as a utility in a defined, geographic area pursuant to RSA 374:22 and RSA 374:26.
- Main- shall mean a water pipe, owed, operated and maintained by the Company, which is used to transmit or distribute water but is not a Service Pipe.
- Meter- shall mean a device installed by the Company for the measurement of water usage and the basis for determining charges for use.
- Multi-Unit Structure- shall mean any apartment building, duplex house, condominium, development, mobile home park and/or certain subdivision in which Water Service is desired or being rendered to more than one Place of Consumption.
- Place of Consumption- shall mean any location, use or structure to which Water Service is provided or available. Each location or structure that is capable of being owned, leased or occupied separately shall require a separate Service Connection, Application for Service and Customer account, except where Water Service is provided pursuant to a Wholesale Contract. Use of water in a manner that is incidental and accessory to a single place use, e.g. ordinary watering of a

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garden, shall not be considered a second Place of Consumption.

Primary Structure- shall mean the customer’s primary location in which Water Service is being provided or has been requested.

Secondary Structure- shall mean the customer’s secondary location in which Water Service is being provided or has been requested.

Service Pipe- shall mean the connection between the Companies main and the customer’s Place of Consumption and includes all pipe fittings and valves necessary to make the connection and is installed at the customer’s expense.

Special Contract- shall mean a contract for service approved by the Commission pursuant to RSA 378:18 as a result of special circumstances which render departure from the general schedules in this Tariff just and consistent with the public interest.

Tandem Connection- shall mean extension of Water Service to additional Place(s) of Consumption. The provision of Water Service in Tandem Connections is prohibited. *See also Branch/Tree Connection.*

Tenant- shall mean a person who rents and occupies a Place of Consumption serviced by the Company. A Tenant specifically excludes a person who rents a Place of Consumption for short-term, vacation or recreation purposes.

Water Service - shall mean ordinary Water Service provided by the Company to a single Place of Consumption subject to the laws and rules administered by the Commission and the provisions of this Tariff. If Water Service to the Customer will result in special circumstances which require departure from the general schedules provided in this Tariff, the Company may require a special contract subject to the approval by the Commission pursuant to RSA 378:18.

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TERMS AND CONDITIONS

1. Initiation of Utility Service

To become a Customer, a completed Applications for Service shall be made in writing to **Lakes Region Water Company, Inc., P.O. Box 389, Moultonborough, New Hampshire 03254** on a form provided by the Company.

- a) An Application for Service and Customer of Record shall be required for each Place of Consumption located on property to which Water Service is provided or available in accordance with the provisions of this Tariff.
- b) An Application for Service must be authorized in writing by the property owner.
- c) Property transfers to a new owner or Tenant shall require a new Application for Service. Until an Application for Service is received, the existing Customer of Record and owner shall remain liable for all charges on the account.
- d) Tenants may become the Customer of Record and are subject to Terms and Conditions of the Company’s Tariff. Both property owner and Tenant must sign the Application for Service before the Tenant will become the Customer of Record.
- e) Water service for a seasonal rental property shall remain in the name of the property owner as a Customer of Record
- f) The Company may deny an Application for Service that does not comply with the provisions of this Tariff or the laws and rules of the Commission, including but not limited to, an outstanding arrearage for prior service.
- g) An Application for Service shall constitute an agreement by the Customer to pay to the Company for Water Service and to comply with the provisions of this Tariff..
- h) When a customer seeks to establish a new Water Service or transfer and existing Water Service, a new Customer Service fee of **\$25.00** will be included with the first billing to cover the Company’s costs associating with opening and transferring Water Service.

2. Main Extensions.

Extensions will be made to existing mains provided:

Main pipe extensions and related improvements shall be constructed by and shall be the property of the Company.

- a) Highways and streets in which an extension is to be made must have been laid out, lines and grades established, rough graded and dedicated to public use and easements shall be granted to the Company to operate, maintain, repair, replace and improve utility plant to existing and future customers.
- b) The design of main extensions and related improvements shall be determined by the Company and shall take into account the need to serve existing customers and future

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Authorized by Docket No. _____ NHPUC Order No. _____ Dated _____

- c) customers to be served by the extension based on conditions surrounding the extension. The design of main extensions and related improvements, including the size of pipe shall be approved by the Company, and shall comply with the technical specifications maintained by the Company, and the rules and regulations of the N.H. Public Utilities Commission (ref. Puc 606) and the N.H. Department of Environmental Services. The referenced technical specifications can be found on the Company’s website, lakesregionwater.com, or by contacting the Company at (603) 476-2348.
- d) For any extension made, the customer will be required to make a deposit with the Company in advance of construction for an amount equal to the estimated construction cost (exclusive of services and meters) of such extension and related improvements. The customer shall be responsible for payment of the actual costs of construction prior to the provision of service. The Company may require an additional deposit if construction costs exceed the original estimate. The Company shall refund any excess deposit upon completion of construction.
- e) Except under unusual circumstances, construction of main extensions will be carried out between May 1 and October 1 of each year.

3. Service Pipe and Customer Service Pipe

The utility will install and maintain the service pipe from the main to the property line for each Place of Consumption requiring basic utility service. The customer will provide and maintain the service pipe known as the customer service pipe and valve from the property line to the meter for the property’s Place of Consumption. Any relocation of the customer service pipe due to a change in grade, relocation of grade, or otherwise, shall be at the customer's expense, and in no event shall the Company be responsible for any damage done by water escaping therefrom. Each customer will install a stop and waste cock easily accessible and located inside each structure near the service entrance.

For Developers and Non-Residential Customers- Water Service requested for a prospective housing development, for a Multi-Unit Structure or for non-residential uses of land or structures (“Developers”) shall be subject to the terms and conditions set forth below:

- i. All service pipes with the limits of the highway including the service from the main to the curb stop shall be installed by the customer or by the Company at the customer’s expense in accordance with plans, specifications or other terms and conditions approved by the Company according to the provisions of this Tariff, the technical specifications maintained by the Company, and the rules and regulations of the N.H. Public Utilities Commission (ref. Puc 606) and the N.H. Department of Environmental Services. Thereafter, the main to the curb stop shall be owned and maintained by the Company.
- ii. From the curb stop to the Place of Consumption: The customer’s service pipe shall be installed by the Customer subject to the Company’s specifications and inspection.

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Authorized by Docket No. _____ NHPUC Order No. _____ Dated _____

- iii. The Company reserves the right to refuse Water Service to any location until such time as the Company shall decide that there is sufficient progress to show that the Place of Consumption will be completed and occupied.

Developers and Customers shall not install any Tree or Branch Connection in the service pipe or customer service pipe, each service connection shall provide an individual shut-off; no Tandem Connections or services shall be permitted; and where such tandem services previously exist, the shut-offs necessary to comply with this requirement must be installed. (PUC 606.4 h & j)

4. Pipes and Fixtures.

- a) Customers shall maintain the plumbing, piping and fixtures within their own Place of Consumption good repair, free from leaks and protected from freezing, at their own expense; and for failure to do so service may be disconnected.
- b) If a leak occurs at the customer's Place of Consumption and the Company cannot isolate the leak by disconnecting service, the Company may deem it necessary to repair the leak at the customer's expense so as to protect the integrity of the system.

5. Hot Water Tanks.

All customers having direct pressure hot water tanks or appliances must place proper automatic vacuum and relief valves in the piping system to prevent any damage to such tanks and appliances should it become necessary to shut off the water on the street mains or service pipe. Service will be provided to such direct pressure installations only at the customer's risk and in no case will the Company be liable for any damage occasioned thereby.

6. Use of Water.

All persons shall avoid unnecessary use of water. They shall not allow water to run to prevent freezing or to run longer than necessary for proper use. The Company shall determine what constitutes waste or improper use and will restrict the same with Commission approval when necessary.

7. Cross Connections.

- a) No cross connections between the public water system and any non-potable supply shall be allowed unless protected by a system specifically designed for this purpose and the connection is approved in writing by the Company and by the State of New Hampshire. The Company shall not permit or approve any connection that is capable of causing back-flow between the public water supply system and any plumbing fixture, device or appliance or between any waste outlet or pipe having a direct connection to waste drains. If the Company discovers such a connection, service will be disconnected immediately.
- b) An approved protective device shall be installed whenever the Company determines that a cross connection exists or where a potential threat to the water system exists. All such

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- c) devices shall be located at the service entrance, and all water consumption within the structure shall pass through the protective device.
- d) The Company reserves the right to (1) require periodic inspections of customers' building or Place of Consumption to ensure that the plumbing has been installed in such a manner as to prevent the possibility of pollution of the potable water supply of the Company by the plumbing; (2) require the purchase and installation of approved protective devices located at the service entrance to the Place of Consumption as may be required to protect the potable water supply from potential cross connections; (3) require periodic inspection, testing and necessary repair of all such protective devices, the frequency of which will be dependent upon the degree of potential hazard, and (4) terminate service upon failure to comply with any of the above requirements. A copy of the Company's Cross-Connection program is available upon request.
- e) If a customer's Water Service has the potential to potentially contaminate or back flow into the system, the Company shall require that the customer install a cross connection backflow preventer at the customer's expense, approved by the Company. Examples include but are not limited to the following: soda foundations, coffee makers connected to the water supply, ice makers, bars, spas and pools. The business owner shall pay the full cost of all necessary installations, inspections and repairs, which shall be arranged by the Company. A charge consistent with current testing costs to the Company will be made when a backflow preventer is tested since the Company merely serves as the agent to arrange for testing to be done. Reduced pressure type devices will be tested twice each year as required by NH DES, Env-D 505 Backflow Prevention. Double check valves will be tested annually.
- f) The Company may disconnect a customer's service if the customer fails to address a condition that could contaminate the water system.

8. Restricted Use.

When necessary to conserve supply, the company with commission approval may restrict or prohibit the use of hand hoses, lawn sprinklers, water cooler and air conditioning equipment.

9. Stoppage and Damage.

- a) The Company will not be responsible for any damage caused by shut-offs to the mains or service pipes because of shortage of supply, setting or removing meters, repairs, construction, or for other reasons beyond the control of the Company. Notice of shut-offs will be given when practicable; however, nothing in this rule shall be construed as requiring the giving of such notice.
- b) The Company shall not be responsible for any damage caused by dirty water which may be occasioned by periodic cleaning of pipes, standpipes, the opening or closing of any gates or valves, or any other cause when reasonable care is excised on the part of the utility.

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Authorized by Docket No. _____ NHPUC Order No. _____ Dated _____

10. Tampering.

All curb cocks, valves, gates, shutoffs, standpipes, meters, etc., which are the property of the Company, shall not be opened, closed, or tampered with in any way by any person other than an authorized employee of the Company.

11. Billing.

Bills will be rendered quarterly and calculated in accordance with the rates specified in this tariff and as approved by the Commission. Bills are due and payable upon presentation.

12. Deposit.

The utility reserves the right to require a deposit or written third-party guarantee before rendering service to any customer, and, if a deposit is required, it shall be established in accordance with the New Hampshire Public Utilities Commission Rules and Regulations governing customer deposits.

13. Service Charges.

Shutoffs, connections, disconnections and reconnections, etc., shall be done only by an authorized representative of the Company. Fees for service calls are as follows:

- FEH, PS, WP \$40.00
- WVG, DK, WG, ELW, 175E \$55.00
- HV, TWW \$45.00
- WC, PC, BH, DC, LOV, IM, GG \$50.00

14. Disconnection of Water Service.

Water Service may be disconnected without notice for any of the following reasons:

- a) If a bill for service is unpaid and no arrangements for payment are made thirty (30) days after it has been rendered, the Company reserves the right to disconnect the service in accordance with the New Hampshire Public Utilities Rules and Regulations governing disconnection of service. See, e.g., PUC 1203.11.
- b) Whenever the Company sends an employee to the customer's Place of Consumption for the purpose of disconnecting service for non-payment and the customer tenders payment in full of the bill to prevent disconnection, the Company may require that payment in arrears plus one-half (1/2) the service charge be paid in cash.
- c) Fees for disconnection are as described above in service charges.
- d) Service may also be disconnected when:
 - 1. The customer has failed to pay a deposit request or provide an acceptable third party guarantee in lieu of a deposit;

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2. The customer has refused or prevented reasonably access to inspect the Water Service or other property owned by the Company, including but not limited to, the reading of meters;
3. The customer has obtained Water Service in an unauthorized manner, including but not limited to:
 - a. Misrepresentation in the Application for Service; or
 - b. Tampering with Company property; or
 - c. By-passing the meter.
4. The service to the customer would result in a cross-connection or other conditions in violation of drinking water standards of the NH DES, the NH PUC or this Tariff;
5. The customer has failed to correct leaks or is willfully wasting of water;
6. The customer has abandoned the property; or
7. A non-residential customer has violated any of the terms of this Tariff.

15. Emergency Service.

Any service rendered by the Company on Saturdays, Sundays, holidays, or between the hours of **5:00 p.m.** and **8:00 a.m.** is considered to be an Emergency Service and the customer will be charged a service charge of one and one half (1.5) times the above stated service charge.

16. Meters.

a) *Furnishing of Meters.*

i. All meters will be furnished by and remain the property of the Company, which reserves the right to stipulate the size, type, and make of the meter used, as well as the location of the setting.

b) *Meter Location.*

- i. The customer shall provide a clean, dry, warm and accessible place for the installation of the meter as nearly as possible to the point of entrance of the service pipe to the building.
- ii. Where this is impossible or impracticable it may be set, with Commission approval, at the property line, in a meter pit or some other location designate by the Company. All expense in connection with the proper housing shall be borne by the customer.
- iii. A meter, once set, will be relocated only at the customer's expense.

c) *Meter Maintenance.*

- i. Meter repairs or replacements necessitated by ordinary wear and tear will be paid for by the Company.
- ii. Any damages to the meter other than ordinary wear and tear, such as damage caused by freezing, hot water, will be charged to the customer. When such damage occurs, the Company will furnish and set a replacement meter and the cost of such repairs, including replacement parts, labor, and transportation charges as are necessary, shall be paid by the customer.

d) *Meter Reading.*

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i. Utilities which use meters shall read all service meters at regular intervals reasonably corresponding to each meter reading period insofar as practicable within regularly scheduled work days.

ii. The quantity recorded by the meter shall be taken to be the amount of water passing through the meter, which amount shall be accepted as conclusive by both the customer and the Company except when the meter has been found to be registering inaccurately, or has ceased to register. In such cases, the error will be adjusted in accordance with New Hampshire Public Utilities Commission Rules and Regulations prescribing standards for water utilities.

e) Non-Registering Meters

i. If a meter is found which does not register a reading at the time of billing, the bill for the period of non-registration may be based upon information recorded prior to or subsequent to the period of non-registration and any other pertinent information supplied by the customer or known to the Company; and

ii. The period for recovery between shall not exceed 12 months.

f) Tampering of Meters

i. If a meter, including the remote register and interconnecting cable or wire or other connections of equipment of the Company are found to have been interfered with, diverted, damaged or tampered with, the customer shall be assessed a charge not to exceed the actual cost of repair, or replacement if necessary, to such meter installation, and service may be terminated without notice.

ii. The seal on a meter shall be broken only by authorized Company personnel. Any unauthorized broken seal shall constitute tampering.

g) Meter Reading for House Transfer.

The charge for a meter reading requested for the transfer of a house will be the amount of a service charge described above and will be divided equally between buyer and seller.

h) Meter Testing.

The company reserves the right to remove and to test any meter at any time and to substitute another meter in its place. In the case of a disputed account involving the question as to the accuracy of the meter, such meter will be tested in accordance with New Hampshire Public Utilities Commission Rules and Regulations prescribing standards for water utilities.

i) Meter Removal.

Only the Company employees or representative shall be authorized to remove, inspect, or repair the meter on the customer's property. The customer shall notify the Company, as soon as it comes to his knowledge, of any injury to, or cessation in registration of the meter.

j) Right of Access.

Any authorized Company representative shall have the right and be permitted access to the customer's place of occupancy at any reasonable time to inspect Company owned equipment.

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17. Penalty for Bad Checks.

Whenever a check or draft presented for payment of service is not accepted by the institution on which it is written, a charge shall be assessed in the amount of \$25 or the actual administrative cost, whichever is greater.

18. Vacancy

Until the Company is notified in writing of change in occupancy, the customer of record will be held responsible for all charges. In the event the customer of record was a “Tenant” and neither the Tenant nor the Owner notify the Company of the vacancy, the property owner shall by default become the customer of record and the property maybe subject to disconnection of Water Service.

19. Availability Fee.

Any disconnection of Water Service at the customer's request, or pursuant to New Hampshire Code of Administrative Rules (Puc 1203.11), shall pay the “Minimum Charge” as defined by the rate schedule applicable to the customer each quarter. Such charges shall be due when bills are issued in the ordinary billing cycle. Availability Fees shall only be assessed to customers during the period of ownership of a Place of Consumption.

20. New Construction requirements.

An owner of property on which new construction (Primary, Secondary or Multi-Use), or uses are proposed shall provide the following information prior to the connection of a new Place of Consumption:

- a. A copy of a Building Permit from Town.
- b. An Application for Service for each new or additional Place of Consumption.
- c. An inspection completed by the Company prior to the backfilling of the customer Service Pipe connection(s) to the main in both metered and unmetered systems.
- d. Receive a meter and meter installation requirements if in a metered system.

NO Water Service will be turned on by anyone other than an authorized representative of the Company and all requirements have been met.

Exception to above requirements would include incidental uses complimentary to existing structures.

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GENERAL SERVICE - METERED
For
CONSOLIDATED TARIFF SYSTEMS
PERMANENT RATES

DIVISION

FAR ECHO HARBOR, PARADISE SHORES, WEST POINT, WATERVILLE
VALLEY GATEWAY, HIDDEN VALLEY, WENTWORTH COVE, PENDELTON
COVE, DEER RUN, WOODLAWN GROVE, ECHO LAKE WOODS, BRAKE HILL

AVAILABILITY

This schedule is available to all water service in the franchise area.

CHARACTER OF SERVICE

Water will be furnished at a minimum pressure of twenty (20) pounds per square inch
and at a maximum pressure of one hundred twenty five (125) pounds per square inch.

RATES

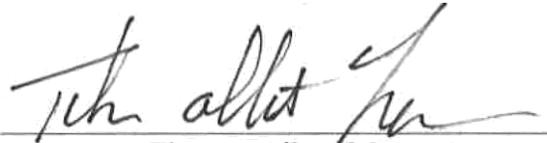
Minimum charge per customer per quarter	\$ 142.01
Or Annual minimum charge per customer	\$ 568.05
Plus Metered Rate per 100 cubic feet	\$ 5.53

TERMS OF PAYMENT

Bills under these rates will be rendered quarterly and are due and payable upon
presentation. Interest at the rate of eighteen percent (18%) per annum will be charged on
all bills thirty (30) days past due.

Issued in compliance with NHPUC Order No. 25,969 in Docket DW 15-209, dated November 28, 2016

Issued: November 28, 2016

Issued by: 
Thomas Albert Mason

Effective: September 14, 2015

Title: President, Lakes Region Water Company, Inc.

**GENERAL SERVICE - UNMETERED
For
CONSOLIDATED TARIFF SYSTEMS
PERMANENT RATES**

DIVISION

WATERVILLE VALLEY GATEWAY - POOL

AVAILABILITY

This schedule is available to all water service in the franchise area.

CHARACTER OF SERVICE

Water will be furnished at a minimum pressure of twenty (20) pounds per square inch and at a maximum pressure of one hundred twenty five (125) pounds per square inch.

RATES

Minimum charge per quarter	\$ 419.25
Or annual minimum charge for community pool	\$1,676.98

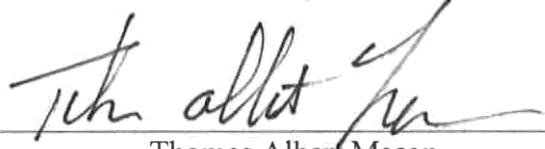
TERMS OF PAYMENT

Bills under these rates will be rendered quarterly and are due and payable upon presentation. Interest at the rate of eighteen percent (18%) per annum will be charged on all bills thirty (30) days past due.

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**GENERAL SERVICE - UNMETERED
For
CONSOLIDATED TARIFF
SYSTEMS PERMANENT RATES**

DIVISION

TAMWORTH WATER WORKS, 175 ESTATES, DEER COVE, LAKE OSSIPEE VILLAGE, INDIAN MOUND, GUNSTOCK GLEN

AVAILABILITY

This schedule is available to all water service in the franchise area.

CHARACTER OF SERVICE

Water will be furnished at a minimum pressure of twenty (20) pounds per square inch and at a maximum pressure of one hundred twenty five (125) pounds per square inch.

RATES

Minimum charge per customer per quarter	\$180.55
Or Annual minimum charge per customer	\$722.20

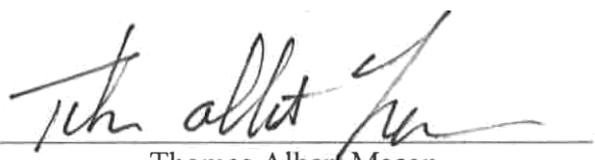
TERMS OF PAYMENT

Tamworth Water Works bills under these rates will be rendered quarterly and in advance of services rendered and are due and payable upon presentation. Interest at the rate of eighteen percent (18%) per annum will be charged on all bills thirty (30) days past due.

175 Estates, Deer Cove, Lakes Ossipee Village Indian Mound and Gunstock Glen bills under these rates will be rendered quarterly and are due and payable upon presentation. Interest at the rate of eighteen percent (18%) per annum will be charged on all bills thirty (30) days past due.

Issued in compliance with NHPUC Order No. 25,969 in Docket OW 15-209, dated November 28, 2016

Issued: November 28, 2016

Issued by: 
Thomas Albert Mason

Effective: September 14, 2015

Title: President, Lakes Region Water Company, Inc.

GENERAL SERVICE - METERED

For

DOCKHAM SHORES

AVAILABILITY:

This schedule is applicable to all water service to all residential structures in the territory.

CHARACTER OF SERVICE:

Water is obtained from wells and will be transmitted by pumps to the individual service pipes at a pressure of approximately fifty to sixty pounds per square inch.

RATES:

The rate of metered service shall include a customer charge per dwelling of \$41.27 per quarter, plus an additional charge based on metered service as follows: \$ 1.0501 per hundred gallons of water used.

MINIMUM CHARGE:

The minimum charge will be the Customer Charge.

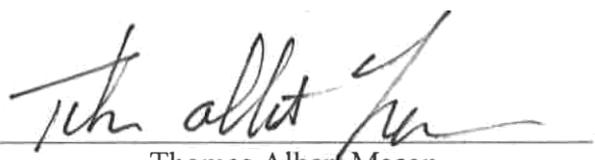
TERMS OF PAYMENT:

Bills under this rate are net, will be rendered, quarterly and are due and payable upon presentation. Interest at the rate of eighteen percent (18%) per annum will be charged on all bills past due.

Issued in compliance with NHPUC Order No. 25,964 in Docket No. DW16-619 dated November 10, 2016

Issued: November 10, 2016

Effective: April 1, 2017

Issued by: 
Thomas Albert Mason
Title: President, Lakes Region Water Company, Inc.

NHPUC No. 7—Water
Superseding NHPUC No. 6-- Water

NHPUC TARIFF NO. ~~67-~~ WATER

LAKES REGION WATER COMPANY, INC.

TARIFF

FOR

WATER SERVICE

IN

THE STATE OF NEW HAMPSHIRE

~~ISSUED IN ACCORDANCE WITH NHPUC REPORT AND ORDER NO. 24,692~~
~~IN DOCKET DW 05-137.~~
~~DATED OCTOBER 31, 2006~~

~~Issued: November 27, 2006~~ _____ ~~Issued~~

~~by: _____~~

Thomas A. Mason Sr.

~~Effective: December 1, 2006~~ _____ ~~Title: President, Lakes Region Water Company,~~

~~Inc~~

~~Dated: _____~~ _____ ~~Issued by:~~

Thomas A. Mason

~~Effective: _____~~ _____ ~~Title: President, Lakes Region Water Company, Inc.~~

~~Authorized by Docket No. _____ NHPUC Order No. _____ Dated _____~~

TABLE OF CONTENTS

Service Area	3
<u>Definitions</u>	<u>4-6</u>
Terms and Conditions	4-9
<u>Initiation of Utility Service</u>	<u>7</u>
<u>Main Extensions</u>	<u>7</u>
<u>Service Pipe and Customer Service Pipe</u>	<u>8</u>
<u>Pipes and Fixtures</u>	<u>9</u>
<u>Hot Water Tanks</u>	<u>9</u>
<u>Use of Water</u>	<u>9</u>
<u>Cross Connections</u>	<u>9</u>
<u>Restricted Use</u>	<u>10</u>
<u>Stoppage and Damage</u>	<u>10</u>
<u>Tampering</u>	<u>11</u>
<u>Billing</u>	<u>11</u>
<u>Deposit</u>	<u>11</u>
<u>Service Charge</u>	<u>11</u>
<u>Disconnection of Water Service</u>	<u>11</u>
<u>Emergency Service</u>	<u>12</u>
<u>Meters</u>	<u>12-13</u>
<u>Penalty for Bad Check</u>	<u>14</u>
<u>Vacancy</u>	<u>14</u>
<u>Availability Fee</u>	<u>14</u>
<u>New Construction</u>	<u>14</u>

Rate Schedule

Consolidated Tariff Systems	
<u>General Service – Metered</u>	<u>15</u>
<u>Far Echo Harbor • Paradise Shores • West Point • Waterville Valley Gateway • Hidden Valley • Wentworth Cove • Pendleton Cove • Deer Run • Woodland Grove • Echo Lake Woods • Brake Hill</u>	
<u>Waterville Valley Gateway Pool– Unmetered</u>	<u>16</u>
<u>General Service – Unmetered</u>	<u>17</u>
<u>Tamworth Water Works • 175 Estates • Deer Cove • Lake Ossipee Village • Indian Mound • Gunstock Glen</u>	
<u>Dockham Shores Estates-- Metered</u>	<u>18</u>
<u>General Service – Metered</u>	
<u>Far Echo Harbor • Paradise Shores • West Point • Waterville Valley Gateway • Hidden Valley • Wentworth Cove</u>	

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Authorized by Docket No. _____ NHPUC Order No. _____ Dated _____ Issued:-
 November 27, 2006 _____ Issued by: _____

Thomas A. Mason Sr.

Effective: December 1, 2006 _____ Title: President, Lakes Region Water Company, Inc

~~Pendleton Cove • Deer Run • Woodland Grove~~

~~Echo Lake Woods • Brake Hill~~

~~Waterville Valley Gateway Unmetered 11~~

~~Tamworth Water Works Unmetered 12~~

~~General Service Unmetered~~

~~175 Estates 13~~

~~Deer Cove 14~~

~~Lake Ossipee Village 15~~

~~Indian Mound 16~~

~~Gunstock Glen 17~~

Dated: _____ Issued by: _____

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November 27, 2006 _____ Issued by: _____

Thomas A. Mason Sr.

Effective: December 1, 2006 _____ Title: President, Lakes Region Water Company, Inc

SERVICE AREA

The Company is authorized to provide Water Service subject to the provision of this Tariff and the laws and regulations of the New Hampshire Public Utilities Commission in the following service areas:

The territory authorized to be served by this utility and to which this tariff applies is as follows: Three areas known as **Far Echo Harbor (FEH)**, **Paradise Shores (PS)**, **West Point (WP)**, in Moultonborough, Carroll County, New Hampshire; two areas known as **Waterville Valley Gateway (WVG)**, **175 Estates (175E)** in Thorton, Grafton County, New Hampshire; one area known as **Hidden Valley (HV)** located in part Wolfeboro and in part Tuftonboro, Carroll County, New Hampshire; three areas known as **Wentworth Cove (WC)**, **Pendleton Cove (PC)**, **Brake Hill (BH)** in Laconia, Belknap County, New Hampshire; one area known as Deer Run (DR) in Campton, Grafton County, New Hampshire; one area known as **Woodland Grove (WG)** in Conway, Carroll County, New Hampshire; one area known as **Echo Lake Woods (ELW)** in North Conway, Carroll County, New Hampshire; one area known as **Tamworth Water Works (TWW)** in Tamworth, Carroll County, New Hampshire; two areas known as **Deer Cove (DC)**, **Indian Mound (IM)**, in Ossipee, Carroll County, New Hampshire; one area known as **Lake Ossipee Village (LOV)** in Freedom, Carroll County, New Hampshire; and ~~one~~two areas known as **Gunstock Glen (GG)** and **Dockham Shores Estates (DS)** in Gilford, Belknap County, New Hampshire.

Dated: _____ Issued by: _____

Thomas A. Mason

Effective: _____ Title: President, Lakes Region Water Company, Inc.

Authorized by Docket No. _____ NHPUC Order No. _____ Dated _____ Issued: November 2
2006 _____ Issued by: _____

Thomas A. Mason Sr.

Effective: December 1, 2006 _____ Title: President, Lakes Region Water Company, Inc

DEFINITIONS

Application of Service- shall mean the form required by the Company from the Customer to initiate service for the Customers Place of Consumption: (2) to maintain service in the event of a change of ownership or occupancy; or (3) to provide additional Water Service to the Customer's Place of Consumption.

Arrearage- shall mean any amount due to the Company for Water Service which remains unpaid after the due date printed on the original bill.

Availability fee- shall mean the minimum charge assessed for the availability to the customer of potable water available during time of discontinued use.

Backflow- shall mean the flow of unwanted substances into the water distribution pipes of a potable supply.

Backflow Prevention Device- shall mean a device that is designed to prevent the introduction of unwanted substances into the water distribution pipes of a potable water supply. Backflow Prevention Devices shall be required and approved by the Company as specified in its Backflow Prevention Program approved by the Department of Environmental Services. The cost of an approved Backflow Prevention Device required as a result of the Customer's Water Service (e.g. irrigation or fire protection systems) shall be the responsibility of the customer.

Branch/Tree Connection shall mean the division of or connection to a Service Pipe at any point before a Customer's Place of Consumption. Branch or Tree Connections shall be prohibited except in unusual situations such as service to an apartment or to a condominium in strict accordance with specifications approved in writing by the Company. *See also Tandem Connection.*

Bypass- shall mean any arrangement that permits water avoid or impair a meter, a pressure reducing valve or a backflow prevention device.

Commission- shall mean the New Hampshire Public Utilities Commission.

Dated: _____ Issued by: _____
Thomas A. Mason

Effective: _____ Title: President, Lakes Region Water Company, Inc.

- Company- shall mean Lakes Region Water Co., Inc.
- Cross-connection- shall mean any actual or potential physical connection between a public water supply and a potential source of contamination that would allow water or contaminants to be drawn back into the water system.
- Customer of Record- shall mean any person, partnership, firm, association, corporation, tenant, governmental unit, or a subdivision of a municipality who has contracted for and is granted Water Service or who is responsible for payment of the Water Service, subject to this Tariff.
- Customer Service Pipe- shall mean the section of the Service Pipe which runs from the customer's property line or the curb stop to the customer's Place of Consumption and for which the customer is responsible in the event of leaks or other damage.
- Franchise- shall mean the right to conduct business as a utility in a defined, geographic area pursuant to RSA 374:22 and RSA 374:26.
- Main- shall mean a water pipe, owned, operated and maintained by the Company, which is used to transmit or distribute water but is not a Service Pipe.
- Meter- shall mean a device installed by the Company for the measurement of water usage and the basis for determining charges for use.
- Multi-Unit Structure- shall mean any apartment building, duplex house, condominium, development, mobile home park and/or certain subdivision in which Water Service is desired or being rendered to more than one Place of Consumption.
- Place of Consumption- shall mean any location, use or structure to which Water Service is provided or available. Each location or structure that is capable of being owned, leased or occupied separately shall require a separate Service Connection, Application for Service and Customer account, except where Water Service is provided pursuant to a Wholesale Contract. Use of water in a manner that is incidental and accessory to a single place use, e.g. ordinary watering of a garden, shall not be considered a second Place of Consumption.

Dated: _____ Issued by: _____
Thomas A. Mason
Effective: _____ Title: President, Lakes Region Water Company, Inc.

<u>Primary Structure-</u>	<u>shall mean the customer's primary location in which Water Service is being provided or has been requested.</u>
<u>Secondary Structure-</u>	<u>shall mean the customer's secondary location in which Water Service is being provided or has been requested.</u>
<u>Service Pipe-</u>	<u>shall mean the connection between the Companies main and the customer's Place of Consumption and includes all pipe fittings and valves necessary to make the connection and is installed at the customer's expense.</u>
<u>Special Contract-</u>	<u>shall mean a contract for service approved by the Commission pursuant to RSA 378:18 as a result of special circumstances which render departure from the general schedules in this Tariff just and consistent with the public interest.</u>
<u>Tandem Connection-</u>	<u>shall mean extension of Water Service to additional Place(s) of Consumption. The provision of Water Service in Tandem Connections is prohibited. See also Branch/Tree Connection.</u>
<u>Tenant-</u>	<u>shall mean a person who rents and occupies a Place of Consumption serviced by the Company. A Tenant specifically excludes a person who rents a Place of Consumption for short-term, vacation or recreation purposes.</u>
<u>Water Service -</u>	<u>shall mean ordinary Water Service provided by the Company to a single Place of Consumption subject to the laws and rules administered by the Commission and the provisions of this Tariff. If Water Service to the Customer will result in special circumstances which require departure from the general schedules provided in this Tariff, the Company may require a special contract subject to the approval by the Commission pursuant to RSA 378:18.</u>

Dated: _____ Issued by: _____
Thomas A. Mason
Effective: _____ Title: President, Lakes Region Water Company, Inc.

Lakes Region Water Company, Inc.

TERMS AND CONDITIONS

1. Initiation of Utility Service

To become a Customer, a completed Applications for Service shall be made in writing to Lakes Region Water Company, Inc., P.O. Box 389, Moultonborough, New Hampshire 03254 on a form provided by the Company.

- a) An Application for Service and Customer of Record shall be required for each Place of Consumption located on property to which Water Service is provided or available in accordance with the provisions of this Tariff.
- b) An Application for Service must be authorized in writing by the property owner.
- c) Property transfers to a new owner or Tenant shall require a new Application for Service. Until an Application for Service is received, the existing Customer of Record and owner shall remain liable for all charges on the account.
- d) Tenants may become the Customer of Record and are subject to Terms and Conditions of the Company's Tariff. Both property owner and Tenant must sign the Application for Service before the Tenant will become the Customer of Record.
- e) Water service for a seasonal rental property shall remain in the name of the property owner as a Customer of Record
- f) The Company may deny an Application for Service that does not comply with the provisions of this Tariff or the laws and rules of the Commission, including but not limited to, an outstanding arrearage for prior service.
- g) An Application for Service shall constitute an agreement by the Customer to pay to the Company for Water Service and to comply with the provisions of this Tariff..
- h) When a customer seeks to establish a new Water Service or transfer an existing Water Service, a new Customer Service fee of \$25.00 will be included with the first billing to cover the Company's costs associating with opening and transferring Water Service.

Application for Service and Payment Address.

~~Application for service should be made to Lakes Region Water Company, Inc. (the "Company"), P.O. Box 389, Moultonboro, New Hampshire 03254:~~

~~A New Customer Service fee of \$25.00 will be included with the first billing~~

2. Service Main Extensions.

Extensions will be made to existing mains provided:

~~(a) Main pipe extensions shall be laid by and shall be the property of Lakes Region Water Company, Inc.~~

~~Dated: _____ Issued by: _____~~

~~Thomas A. Mason~~

~~Effective: _____ Title: President, Lakes Region Water Company, Inc.~~

~~Authorized by Docket No. _____ NHPUC Order No. _____ Dated _____~~

~~Issued: March 12, 2007 _____ Issued by: _____~~

~~Thomas A. Mason Sr.~~

~~Effective: March 16, 2016 _____ Title: President, Lakes Region Water Company, Inc~~

Lakes Region Water Company, Inc.

~~(b)~~(a) Highways and streets in which an extension is to be made must have been laid out, lines and grades established, rough graded and dedicated to public use and easements granted to ~~Lakes Region Water Company, In~~the Company to operate, maintain, repair, replace and improve utility plant to existing and future customers.

b) The design of main extensions and related improvements shall be determined by the Company and shall take into account the need to serve existing customers and future customers to be served by the extension based on conditions surrounding the extension. The design of main extensions and related improvements, including the size of pipe shall be approved by the Company, and shall comply with the technical specifications maintained by the Company, and the rules and regulations of the N.H. Public Utilities Commission (ref. Puc 606) and the N.H. Department of Environmental Services. The referenced technical specifications can be found on the Company's website, lakesregionwater.com, or by contacting the Company at (603) 476-2348.

~~(c)~~The size of pipe shall be determined by the Company, in accordance with the New-Hampshire Public Utilities Commission and with conditions surrounding the extension.

~~(d)~~(c) For any extension made, the customer will be required to make a deposit with the Company in advance of construction for an amount equal to the estimated construction cost (exclusive of services and meters) of such extension and related improvements. ~~Such construction costs shall be adjusted to the actual cost upon completion. The customer shall be responsible for payment of the actual costs of construction prior to the provision of service. The Company may require an additional deposit if construction costs exceed the original estimate. The Company shall refund any excess deposit upon completion of construction~~

~~(e)~~(d) Except under unusual circumstances, construction of main extensions will be carried on between May 1 and October 1 of each year.

3. Service Pipe and Customer Service Pipe.

The utility will install and maintain the service pipe from the main to the property line for each Place of Consumption requiring basic utility service. ~~It is the customer's expense to provide and maintain the service pipe and valve from the property line in.~~ The customer will provide and maintain the service pipe known as the customer service pipe and valve from the property line to the meter for the property's Place of Consumption. Any relocation of the customer service pipe ~~on the customer's premises~~ due to the change in grade, relocation of grade or otherwise shall be at the customer's expense, and in no event shall the Company be responsible for any damage done by water escaping therefrom. Each customer will install a stop and waste cock easily accessible and located inside ~~the~~ building each structure near the service entrance.

Dated: _____ Issued by: _____

Thomas A. Mason

Effective: _____ Title: President, Lakes Region Water Company, Inc.

Authorized by Docket No. _____ NHPUC Order No. _____ Dated _____

Issued: March 12, 2007 _____ Issued by: _____

Thomas A. Mason Sr.

Effective: March 16, 2016 _____ Title: President, Lakes Region Water Company, Inc

Lakes Region Water Company, Inc.

For Developers and Non-Residential Customers- Water Service requested for a prospective housing development, for a Multi-Unit Structure or for non-residential uses of land or structures (“Developers”) shall be subject to the terms and conditions set forth below:

i. All service pipes with the limits of the highway including the service from the main to the curb stop shall be installed by the customer or by the Company at the customer’s expense in accordance with plans, specifications or other terms and conditions approved by the Company according to the provisions of this Tariff, the technical specifications maintained by the Company, and the rules and regulations of the N.H. Public Utilities Commission (ref. Puc 606) and the N.H. Department of Environmental Services. Thereafter, the main to the curb stop shall be owned and maintained by the Company.

ii. From the curb stop to the Place of Consumption: The customer’s service pipe shall be installed by the Customer subject to the Company’s specifications and inspection.

iii. The Company reserves the right to refuse Water Service to any location until such time as the Company shall decide that there is sufficient progress to show that the Place of Consumption will be completed and occupied.

Developers and Customers shall not install any Tree or Branch Connection in the service pipe or customer service pipe, each service connection shall provide an individual shut-off; no Tandem Connections or services shall be permitted; and where such tandem services previously exist, the shut-offs necessary to comply with this requirement must be installed. (PUC 606.4 h & j)

Issued in compliance with NHPUC Order No. 24,730 in Docket DW 06-166, dated February 16, 2007

4. Pipes and Fixtures.

(a) Customers shall maintain the plumbing, piping and fixtures within their own ~~premises-Place of Consumption~~ in good repair, free from leaks and protected from freezing, at their own expense; and for failure to do so service may be disconnected.

(b) If a leak occurs ~~on at~~ the customer's ~~premises-Place of Consumption~~ and the Company cannot isolate the leak by disconnecting service, the Company may deem it necessary to repair the leak so as to protect the integrity of the system at the customer's expense.

5. Hot Water Tanks.

All customers having direct pressure hot water tanks or appliances must place proper automatic vacuum and relief valves in the piping system to prevent any damage to such tanks and appliances should it become necessary to shut off the water on the street mains or service pipe. Service will be provided to such direct pressure installations only at the customer's risk and in no case will the Company be liable for any damage occasioned thereby.

6. Use of Water.

~~Dated: _____ Issued by: _____~~

~~Thomas A. Mason~~

~~Effective: _____ Title: President, Lakes Region Water Company, Inc.~~

~~Authorized by Docket No. _____ NHPUC Order No. _____ Dated _____~~

~~Issued: November 21, 2006 _____ Issued by: _____~~

~~Thomas A. Mason Sr.~~

~~Effective: December 1, 2006 _____ Title: President, Lakes Region Water Company, Inc~~

Lakes Region Water Company, Inc.

All persons shall avoid unnecessary use of water. They shall not allow water to run to prevent freezing or to run longer than necessary for proper use. The Company shall determine what constitutes waste or improper use and will restrict the same with Commission approval when necessary.

7. Cross Connections.

~~(a)~~ No cross connections between the public water system and any non-potable supply ~~will shall~~ be allowed unless protected by a system specifically designed for this purpose and the connection is approved in writing by the Company and by the State ~~Department of Environmental Services of New Hampshire.~~

~~(b)~~ The Company shall not permit or approve any connection that is capable of causing back-flow between the public water supply system and any plumbing fixture, device or appliance or between any waste outlet or pipe having a direct connection to waste drains. If the Company discovers such a connection, service will be disconnected immediately. An approved protective device shall be installed whenever the Company determines that a cross connection exists or where a potential threat to the water system exists. All such devices shall be located at the service entrance, and all water consumption within the structure shall pass through the protective device.

~~(c)~~ The Company reserves the right to (1) require periodic inspections of customers' building or Place of Consumption to ensure that the plumbing has been installed in such a manner as to prevent the possibility of pollution of the potable water supply of the Company by the plumbing; (2) require the purchase and installation of approved protective devices located at the service entrance to the Place of Consumption as may be required to protect the potable water supply from potential cross connections; (3) require periodic inspection, testing and necessary repair of all such protective devices, the frequency of which will be dependent upon the degree of potential hazard, and (4) terminate service upon failure to comply with any of the above requirements. A copy of the Company's Cross-Connection program is available upon request.

~~(a)(d)~~ If a customer's Water Service has the potential to potentially contaminate or back flow into the system, the Company shall require that the customer install a cross connection backflow preventer at the customer's expense, approved by the Company. Examples include but are not limited to the following: soda foundations, coffee makers connected to the water supply, ice makers, bars, spas and pools. The business owner shall pay the full cost of all necessary installations, inspections and repairs, which shall be arranged by the Company. A charge consistent with current testing costs to the Company will be made when a backflow preventer is tested since the Company merely serves as the agent to arrange for testing to be done. Reduced pressure type devices will be tested twice each year as required by NH DES, Env-D 505 Backflow Prevention. Double check valves will be tested annually.

~~(b)(e)~~ The Company may disconnect a customer's service if the customer fails to address a condition that could contaminate the water system

8. Restricted Use.

~~Dated: _____ Issued by: _____~~

~~Thomas A. Mason~~

~~Effective: _____ Title: President, Lakes Region Water Company, Inc.~~

~~Authorized by Docket No. _____ NHPUC Order No. _____ Dated _____~~

~~Issued: November 21, 2006 _____ Issued by: _____~~

~~Thomas A. Mason Sr.~~

~~Effective: December 1, 2006 _____ Title: President, Lakes Region Water Company, Inc~~

Lakes Region Water Company, Inc.

When necessary to conserve supply, the company with commission approval may restrict or prohibit the use of hand hoses, lawn sprinklers, water cooler and air conditioning equipment.

9. Stoppage and Damage.

(a) The Company will not be responsible for any damage caused by shut-offs in the mains of service pipes, because of shortage of supply, setting or removing meters, repairs, construction, or for other reasons beyond the control of the Company. Notice of shut-offs will be given when practicable; however, nothing in this rule shall be construed as requiring the giving of such notice.

(b) The Company shall not be responsible for any damage caused by dirty water which may be occasioned by periodic cleaning of pipes, standpipes, the opening or closing of any gates or valves, or any other cause when reasonable care is exercised on the part of the utility.

10. Tampering.

All curb cocks, valves, gates, shutoffs, standpipes, meters, etc. which are the property of the Company shall not be opened, closed, or tampered with in any way by any person other than an authorized employee of the Company.

11. Billing.

Bills will be rendered quarterly in accordance with the "terms of payment" specified in the rate schedule set forth by the ~~Public Utilities~~ Commission. ~~And Bills~~ are due and payable ~~by the customer~~ upon presentation.

12. Deposit.

The utility reserves the right to require a deposit, or written third-party guarantee before rendering service to any customer, and, if a deposit is required, then it shall be established in accordance with the New Hampshire Public Utilities Commission Rules and Regulations ~~prescribing standards for water utilities governing customer deposits.~~

13. Service Charges.

Shutoffs, connections, disconnections and reconnections, etc. shall be done only by an authorized representative of the Company. Fees for service calls are as follows:

- FEH, PS, WP \$40.00
- WVG, DR, WG, ELW, 175E \$55.00
- HV, TWW \$45.00
- WC, PC, BH, DC, LOV, IM, GG \$50.00

14. Disconnection of Service.

~~Dated: _____ Issued by: _____~~

~~Thomas A. Mason~~

~~Effective: _____ Title: President, Lakes Region Water Company, Inc.~~

~~Authorized by Docket No. _____ NHPUC Order No. _____ Dated _____~~

~~Issued: March 12, 2007 _____ Issued by: _____~~

~~Thomas A. Mason Sr.~~

~~Effective: March 16, 2017 _____ Title: President, Lakes Region Water Company, Inc~~

Lakes Region Water Company, Inc.

Water Service may be disconnected without notice for any of the following reasons:

(a) If a bill for service is unpaid and no arrangements for payment are made thirty (30) days after it has been rendered, the ~~utility~~-Company reserves the right to disconnect the service in accordance with the New Hampshire Public Utilities Rules and Regulations ~~prescribing standards for water utilities governing disconnection of service~~. See, e.g., PUC 1203.11.

(b) Whenever the Company sends an employee to the customer's premises for the purpose of disconnecting service for non-payment and the customer tenders payment in full of the bill to prevent disconnection, the Company may require that payment in arrears plus one-half (1/2) the service charge be paid in cash.

(c) Fees for disconnection are as described above in service charges.

(d) Service may also be disconnected when:

1. The customer has failed to pay a deposit request or provide an acceptable third party guarantee in lieu of a deposit;
2. The customer has refused or prevented reasonably access to inspect the Water Service or other property owned by the Company, including but not limited to, the reading of meters;
3. The customer has obtained Water Service in an unauthorized manner, including but not limited to:
 - a. Misrepresentation in the Application for Service; or
 - b. Tampering with Company property; or
 - c. By-passing the meter.
4. The service to the customer would result in a cross-connection or other conditions in violation of drinking water standards of the NH DES, the NH PUC or this Tariff;
5. The customer has failed to correct leaks or is willfully wasting of water;
6. The customer has abandoned the property; or
7. A non-residential customer has violated any of the terms of this Tariff.

~~Issued in compliance with NHPUC Order No. 24,730 in Docket OW 06-166, dated February 16, 2007~~

15. Emergency Service.

Any service rendered by the Company on Saturdays, Sundays, holidays, or between the hours of **5:00 p.m.** and **8:00 a.m.** is considered to be an Emergency Service and the customer will be charged a service charge of one and one half (1.5 ½) times the above stated service charge.

16. Meters.

(a) *Furnishing of Meters.*

All meters will be furnished by and remain the property of the Company,

~~Dated: _____ Issued by: _____~~

~~Thomas A. Mason~~

~~Effective: _____ Title: President, Lakes Region Water Company, Inc.~~

~~Authorized by Docket No. _____ NHPUC Order No. _____ Dated _____~~

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~~Thomas A. Mason Sr.~~

~~Effective: December 1, 2006 _____ Title: President, Lakes Region Water Company, Inc~~

Lakes Region Water Company, Inc.

which reserves the right to stipulate the size, type, and make of the meter used, as well as the location of the setting.

(b) Meter Location.

- i. The customer shall provide a clean, dry, warm and accessible place for the installation of the meter as nearly as possible to the point of entrance of the service pipe to the building.
- ii. Where this is impossible or impracticable it may be set, with Commission approval at the property line, in a meter pit or some other location designated by the Company. All expense in connection with the proper housing shall be borne by the customer.
- iii. A meter, once set, will be relocated only at the customer's expense.

(c) Meter Maintenance.

- i. Meter repairs or replacements necessitated by ordinary wear and tear will be paid for by the Company;
- ii. Any damages to the meter caused by freezing, hot water, or by other fault of the customer will be charged to the customer. When such damage occurs, the Company will furnish and set a replacement meter ~~another meter to replace the one frozen or otherwise damaged,~~ and the cost of such repairs, including replacement parts, labor, and transportation charges as are necessary, shall be paid for by the customer.

(d) Meter Reading.

- i. Utilities which use meters shall read all service meters at regular intervals reasonably and ~~on the~~ corresponding to day of each meter reading period insofar as practicable within regularly scheduled work days.
- ii. The quantity recorded by the meter shall be taken to be the amount of water passing through the meter, which amount shall be accepted as conclusive by both the customer and the Company except when the meter has been found to be registering inaccurately, or has ceased to register. In such cases, the error will be adjusted in accordance with New Hampshire Public Utilities Commission Rules and Regulations prescribing standards for water utilities.

(e) Non-Registering Meters

- i. If a meter is found which does not register a reading at the time of billing, the bill for the period of non-registration may be based upon information recorded prior to or subsequent to the period of ~~non registration~~ non-registration, and ~~any other pertinent information supplied by the customer or known to the Company~~ and
- ii. The period for recovery between shall not exceed 12 months. Any other pertinent information supplied by the customer or known to the Company

(f) Tampering of Meters

Dated: _____ Issued by: _____

Thomas A. Mason

Effective: _____ Title: President, Lakes Region Water Company, Inc.

Authorized by Docket No. _____ NHPUC Order No. _____ Dated _____

Issued: November 21, 2006 _____ Issued by: _____

Thomas A. Mason Sr.

Effective: December 1, 2006 _____ Title: President, Lakes Region Water Company, Inc

Lakes Region Water Company, Inc.

- i. If a meter, including the remote register and interconnecting cable or wire or other connections of equipment of the Company are found to have been interfered with, diverted, damaged or tampered with, the customer shall be assessed a charge not to exceed the actual cost of repair, or replacement if necessary, to such meter installation, and service may be terminated without notice.
- ii. ~~Furthermore, T~~he seal on a meter shall be broken only by authorized Company personnel. Any unauthorized broken seal shall constitute tampering.

(g) Meter Reading for House Transfer.

The charge for a meter reading requested for the transfer of a house will be the amount of a service charge described above and will be divided equally between buyer and seller.

(h) Meter Testing.

The company reserves the right to remove and to test any meter at any time and to substitute another meter in its place. In the case of a disputed account involving the question as to the accuracy of the meter, such meter will be tested in accordance with New Hampshire Public Utilities Commission Rules and Regulations prescribing standards for water utilities.

(i) Meter Removal.

Only the Company employees or representative shall be authorized to remove, inspect, or repair the meter on the customer's property. The customer shall notify the Company, as soon as it comes to his knowledge, of any injury to, or cessation in registration of the meter.

(j) Right of Access.

Any authorized Company representative shall have the right and be permitted access to the customer's ~~premises~~ place of occupancy at any reasonable time to inspect Company owned equipment.

17. Penalty for Bad Checks.

Whenever a check or draft presented for payment of service is not accepted by the institution on which it is written, the charge shall be the greater of \$25 or the actual administrative cost to recover.

18. Vacancy of Premises.

Until the Company is notified in writing of a change in occupancy, the customer of record will be held responsible for all charges. In the event the customer of record was a "Tenant" and neither the Tenant nor the Owner notify the Company of the vacancy, the property owner shall by default become the customer of record and the property maybe subject to disconnection of Water Service

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19. Availability Fee.

Any ~~disconnection of Water Service customer disconnected~~ at the customer's request, or pursuant to New Hampshire code of Administrative Rules (Puc 1203.11), shall pay the "Minimum Charge" as defined by the rate schedule applicable to the customer each quarter. remain responsible for all minimum charges incurred during the lapse of service- (disconnection period) and S such charges shall be due when bills are issued in the ordinary billing cycle. Availability fees shall only be assessed to customers during the period of ownership of a Place of Consumption. For the purpose of this section, "minimum charge" shall include all charges not based on the metered usage.

20. New Construction requirements.

An owner of property on which new construction (Primary, Secondary or Multi-Use), or uses are proposed shall provide the following information prior to the connection of a new Place of Consumption:

- a. A copy of a Building Permit from Town.
- b. An Application for Service for each new or additional Place of Consumption.
- c. An inspection completed by the Company prior to the backfilling of the customer Service Pipe connection(s) to the main in both metered and unmetered systems.
- d. Receive a meter and meter installation requirements if in a metered system.

NO Water Service will be turned on by anyone other than an authorized representative of the Company and all requirements have been met.

Exception to above requirements would include incidental uses complimentary to existing structures.

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GENERAL SERVICE - METERED
For
CONSOLIDATED TARIFF SYSTEMS PERMANENT RATES

DIVISION

FAR ECHO HARBOR, PARADISE SHORES, WEST POINT, WATERVILLE VALLEY GATEWAY, HIDDEN VALLEY, WENTWORTH COVE, PENDELTON COVE, DEER RUN, WOODLAWN GROVE, ECHO LAKE WOODS, BRAKE HILL

AVAILABILITY

This schedule is available to all water service in the franchise area.

CHARACTER OF SERVICE

Water will be furnished at a minimum pressure of twenty (20) pounds per square inch and at a maximum pressure of one hundred twenty five (125) pounds per square inch.

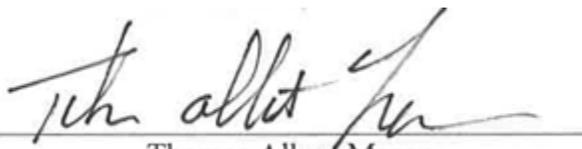
RATES

Minimum charge per customer per quarter	\$ 142.01
Or Annual minimum charge per customer	\$ 568.05
Plus Metered Rate per 100 cubic feet	\$ 5.53

TERMS OF PAYMENT

Bills under these rates will be rendered quarterly and are due and payable upon presentation. Interest at the rate of eighteen percent (18%) per annum will be charged on all bills thirty (30) days past due.

~~Issued in compliance with NHPUC Order No. 25,969 in Docket DW 15-209, dated November 28, 2016~~

Issued by: 
Thomas Albert Mason

Dated: November, 28, 2016

Effective: September 14, 2015 Title: President, Lakes Region Water Company, Inc.

Authorized by Docket No. 15-209 NHPUC Order No.25,969 Dated: November 28, 2016

Lakes Region Water Company, Inc.

**GENERAL SERVICE - UNMETERED
For
CONSOLIDATED TARIFF SYSTEMS
PERMANENT RATES**

DIVISION

WATERVILLE VALLEY GATEWAY - POOL

AVAILABILITY

This schedule is available to all water service in the franchise area.

CHARACTER OF SERVICE

Water will be furnished at a minimum pressure of twenty (20) pounds per square inch and at a maximum pressure of one hundred twenty five (125) pounds per square inch.

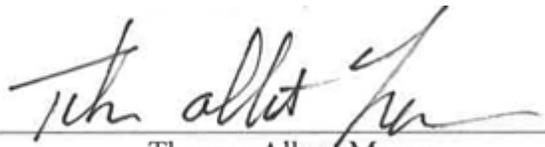
RATES

Minimum charge per quarter	\$ 419.25
Or annual minimum charge for community pool	\$1,676.98

TERMS OF PAYMENT

Bills under these rates will be rendered quarterly and are due and payable upon presentation. Interest at the rate of eighteen percent (18%) per annum will be charged on all bills thirty (30) days past due.

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Dated: November 28, 2016 _____

Effective: September 14, 2015 _____ Title: President, Lakes Region Water Company, Inc.

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Lakes Region Water Company, Inc.

GENERAL SERVICE - UNMETERED

For

CONSOLIDATED TARIFF SYSTEMS PERMANENT RATES

DIVISION

TAMWORTH WATER WORKS, 175 ESTATES, DEER COVE, LAKE OSSIPEE VILLAGE, INDIAN MOUND, GUNSTOCK GLEN

AVAILABILITY

This schedule is available to all water service in the franchise area.

CHARACTER OF SERVICE

Water will be furnished at a minimum pressure of twenty (20) pounds per square inch and at a maximum pressure of one hundred twenty five (125) pounds per square inch.

RATES

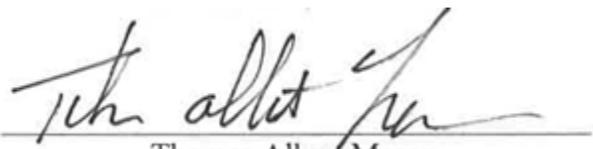
Minimum charge per customer per quarter Or	\$ 180.55
Annual minimum charge per customer	\$ 722.20

TERMS OF PAYMENT

Tamworth Water Works bills under these rates will be rendered quarterly and in advance of services rendered and are due and payable upon presentation. Interest at the rate of eighteen percent (18%) per annum will be charged on all bills thirty (30) days past due.

175 Estates, Deer Cove, Lakes Ossipee Village Indian Mound and Gunstock Glen bills under these rates will be rendered quarterly and are due and payable upon presentation. Interest at the rate of eighteen percent (18%) per annum will be charged on all bills thirty (30) days past due.

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GENERAL SERVICE - METERED

For

DOCKHAM SHORES

AVAILABILITY:

This schedule is applicable to all water service to all residential structures in the territory.

CHARACTER OF SERVICE:

Water is obtained from wells and will be transmitted by pumps to the individual service pipes at a pressure of approximately fifty to sixty pounds per square inch.

RATES:

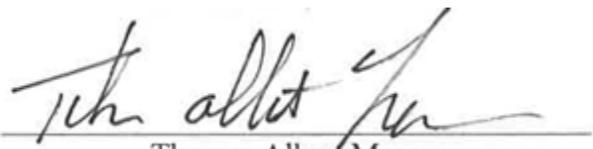
The rate of metered service shall include a customer charge per dwelling of \$41.27 per quarter, plus an additional charge based on metered service as follows: \$ 1.0501 per hundred gallons of water used.

MINIMUM CHARGE:

The minimum charge will be the Customer Charge.

TERMS OF PAYMENT:

Bills under this rate are net, will be rendered, quarterly and are due and payable upon presentation. Interest at the rate of eighteen percent (18%) per annum will be charged on all bills past due.

Issued by: 
Thomas Albert Mason

Dated: November 10, 2016 _____

Effective: _____ Title: President, Lakes Region Water Company, Inc.

Authorized by Docket No. 16-619 NHPUC Order No.25,964 Dated: November 10, 2016

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Issued: March 3, 2011

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Issued in compliance with NHPUC Order No. 25,196 in Docket OW 10-141, dated February 18, 2011, and NHPUC Order No. 25,197 in Docket OW 08-070, dated February 18, 2011

Issued: March 3, 2011

Effective: February 18, 2011

Issued by: _____

Thomas Albert Mason

Title: President, Lakes Region Water Company, Inc.